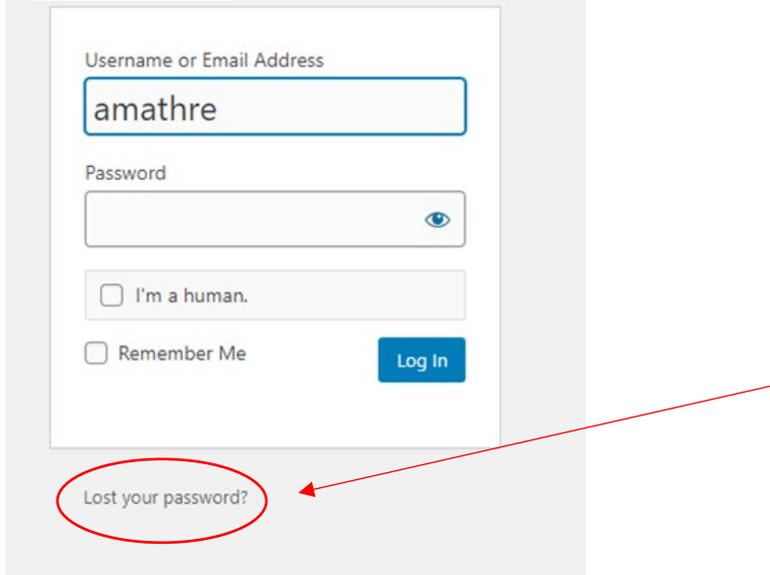
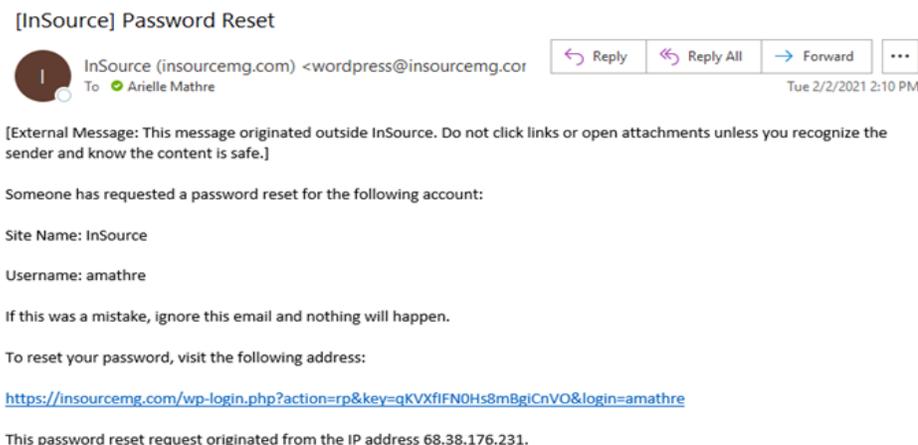


How To Reset Your FireLight Password

1. Enter the Username or email associated with the account. Then click the [Lost your password?](#) link indicated with the red arrow below.



2. This triggers an email to be sent to the address used for setting up the FireLight account. The email usually arrives within 3 to 5 minutes.
3. The user should look for an email from InSource@insourcemg.com. It often gets caught in spam filters, so be sure to check all junk and spam folders. The email subject line is [InSource]: Password Reset.
4. Here's a sample of the email the user receives with the link to reset the password:



Have more questions? Visit our [FireLight Training Center](#) for helpful training videos!