

## NAIC Training Instructions

Regardless of whether your state has adopted the 2010 NAIC Suitability in Annuity Transactions Model or not, you will need to complete this training as required by MassMutual Ascend compliance. If you are a first-time user, please select "Click here to register." If you have questions, please contact the Marketing & Sales desk at (888) 504-7109.

To access MassMutual Ascend NAIC training, visit <https://naic.pinpointglobal.com/MMAFI/Apps/Default.aspx>

**MassMutual Ascend** **LIMRA**

### Annuity Training and Certification

MassMutual Ascend Life Insurance Company, in partnership with LIMRA, is pleased to offer a comprehensive solution for completing annuity training requirements.

**Welcome!**  
This site provides you the opportunity to complete the training and certification requirements for selling the annuity products of MassMutual Ascend Life Insurance Company.

**First-time visitor?**  
Click the register button on the left to begin.

*For help with registration questions fill out [this form](#) or call LIMRA Compliance Training Support at 1-860-285-7789 (M-F 8:00 a.m. – 6:00 p.m. ET).*

**First time visitors**  
[Click here to register](#)

**Returning users**  
Username:   
Password:   
[Log In](#)  
[Forgot Credentials?](#)

1. Either: log in using your **NPN number** and previously established password *or* register as a First-time visitor.
2. To register (enter all required information as indicated with \* next to the field):
  - a. Even if you know your National Producer Number, you must use the *Lookup NPN using NIPR* button.
  - b. Select all states in which you are licensed to sell annuities.
  - c. Create your password.
3. Once you are logged in, you will find *My Product Training* listed on the left side and bottom of the screen.

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[Request Support](#) | [My Profile](#) | [Edit Text](#) | [Logout](#)

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**My Training Status**

Company Specific Product Training

0 Course(s) Remaining 100% Completed

[View My Product Training](#)

4. You only have to complete the product-specific training for products you plan to sell.
  - a. **Please note:** the FIA Rider Overview training video is a pre-requisites for certain fixed-indexed annuity products. If you click on a product-specific training video and it will not open, then it has the FIA Rider Overview as a pre-requisite.
5. Then complete the appropriate product-specific training video(s). **Please note:** there is **NO sound** in our videos.

**My Product Training**

**Please contact your institution to determine which products are approved for sale prior to completing training.**  
Below is a list of training for which you have selected to complete certification. If you notice a training that is missing from the list, go to My Profile and add it to your profile. Use the expand/collapse feature below to view certification details. To get started, simply click on the title of the training.  
To view completion checkmarks, press F5.

Refresh

**Product Specific Training**

Please Note: the Fixed-Indexed Annuity (FIA) Rider Overview training is a pre-requisite for certain product specific training. Thank you.

**Traditional Fixed Annuities** [\(click to expand or collapse\)](#)

	Status	Date Completed
<input checked="" type="checkbox"/> <b>American Freedom Aspire Series (AFAS v1.0)</b> <a href="#">Click here to access training</a>	Complete (RP)	9/9/2016
<input checked="" type="checkbox"/> <b>American Freedom Stars &amp; Stripes 5 (AFSS v2.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	5/16/2012
<input checked="" type="checkbox"/> <b>American Freedom Stars &amp; Stripes 7 (AFSS7 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	5/16/2012
<input checked="" type="checkbox"/> <b>American Freedom Elevate 5 (AFE5 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	1/15/2018
<input checked="" type="checkbox"/> <b>American Freedom Elevate 7 (AFE7 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	1/15/2018
<input checked="" type="checkbox"/> <b>American Freedom Classic 3 (AFC3 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	3/2/2020
<input checked="" type="checkbox"/> <b>American Freedom Classic 5 (AFC5 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	12/3/2021

6. When you reach the end of your selected video, in order to meet the compliance regulation, **you must check the attestation box, then click the submit button** to confirm understanding of the training content.

You have reached the end of this course.

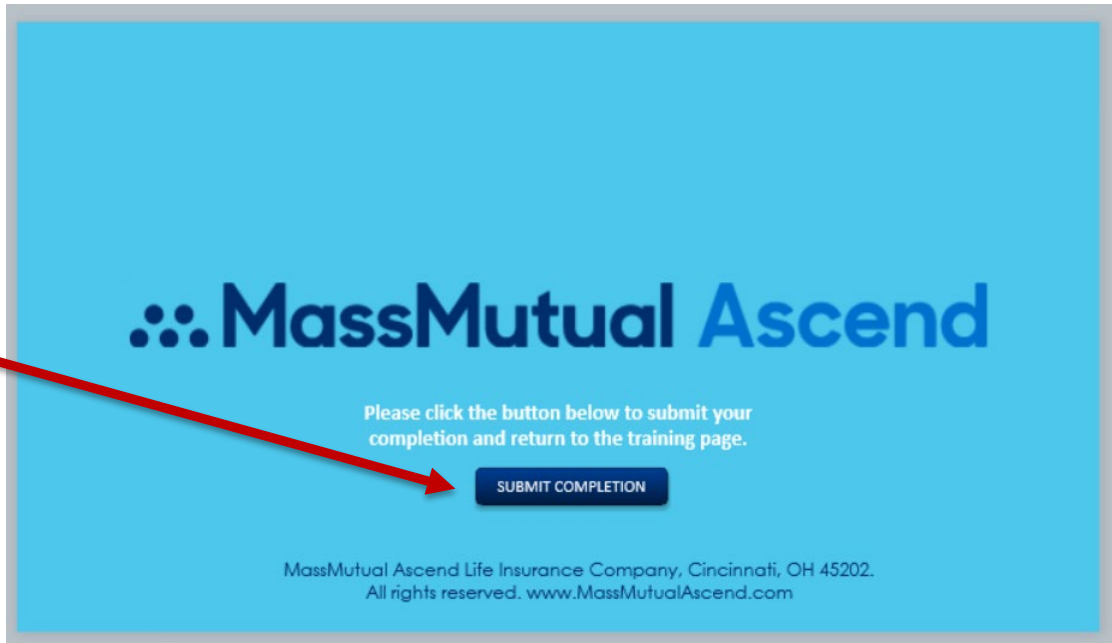
Please attest your understanding of this product by clicking on the checkbox and then clicking on Submit.

I attest that I have reviewed and understand the product material contained in this training and will comply with company policies and procedures along with regulatory requirement in recommending any product for sale.

8

|| [Progress Bar] [Settings] **SUBMIT**

7. Finally, click the **Submit Completion** button to receive credit for completing the training course. This button automatically closes the video window and awards credit. You will then see your completion date listed on the right-hand side of the product-specific training page, as indicated below.



Refresh

**Product Specific Training**

Please Note: the Fixed-Indexed Annuity (FIA) Rider Overview training is a pre-requisite for certain product specific training. Thank you.

**Traditional Fixed Annuities** [\(click to expand or collapse\)](#)

	Status	Date Completed
<input checked="" type="checkbox"/> <b>American Freedom Aspire Series (AFAS v1.0)</b> <a href="#">Click here to access training</a>	Complete (RP)	9/9/2016
<input checked="" type="checkbox"/> <b>American Freedom Stars &amp; Stripes 5 (AFSS v2.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	5/16/2012
<input checked="" type="checkbox"/> <b>American Freedom Stars &amp; Stripes 7 (AFSS7 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	5/16/2012
<input checked="" type="checkbox"/> <b>American Freedom Elevate 5 (AFE5 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	1/15/2018
<input checked="" type="checkbox"/> <b>American Freedom Elevate 7 (AFE7 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	1/15/2018
<input checked="" type="checkbox"/> <b>American Freedom Classic 3 (AFC3 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	3/2/2020
<input checked="" type="checkbox"/> <b>American Freedom Classic 5 (AFC5 v1.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	12/3/2021

**Fixed-Indexed Annuities & Income Riders** [\(click to expand or collapse\)](#)

	Status	Date Completed
<input checked="" type="checkbox"/> <b>FIA Rider Overview (FI Rider v2.0)</b> <a href="#">Click here to access training</a>	Complete (OL)	3/16/2012
<input checked="" type="checkbox"/> <b>AssuranceSelect Series (AS357 v1.0)</b> <a href="#">Click here to access training</a>	Complete (RP)	8/7/2019